



## General Code of Conduct

In addition to Softball Australia's values and the codes of conduct for specific roles, all members, parents, guardians, spectators and others involved with Softball Australia, a Member State or an affiliated association or club must meet the following requirements in regard to their conduct in any role or during any activity held by or under the auspices of Softball Australia, a Member State or an affiliated association or club.

- 1 Be a positive role model for softball at all times and value the individual.
- 2 Respect the rights, dignity and worth of all people, and refrain from any discriminatory practices against any person regardless of age, gender, ethnic origin, religion or ability.
- 3 Refrain from making derogatory, demeaning or discriminatory remarks about any administrators, players, coaches or other players.
- 4 Be professional in your appearance and manner and accept responsibility for your actions.
  - Display high standards in language, manner, punctuality, preparation and presentation
  - Display control, respect, dignity and professionalism to all involved with softball, including coaches, officials, umpires, scorers, administrators, the media, parents and spectators
  - Maintain high standards of personal appearance and behaviour
  - Encourage others to demonstrate the same qualities
- 5 Be fair, considerate, impartial and honest in all dealing with others.
- 6 Make a commitment to providing quality service.
- 7 Demonstrate a high degree of individual responsibility especially when dealing with persons under 18 years of age, as your words and actions are an example.
- 8 Be aware of, and maintain an uncompromising adherence to Softball Australia standards, policies, regulations and procedures.
- 9 Operate within the rules of softball including national and international guidelines which govern Softball Australia, the Member State and affiliated association and club.
- 10 Understand your responsibility if you breach, or are aware of any breaches of this Code.
- 11 Do not use your involvement with Softball Australia, a Member State or an affiliated association or club to promote your own beliefs, behaviours or practices where these are inconsistent with those of Softball Australia, the Member State or an affiliated association or club.
- 12 Avoid unaccompanied and unobserved activities with persons under 18 years of age, wherever possible.
- 13 Provide a safe environment for the conduct of the activity.
- 14 Show concern and caution towards others who may be sick or injured.
- 15 Refrain from engaging in any behaviour that is in breach of Softball Australia's Member Protection Policy.